



# Website Privacy Policy

## Last Updated: March 2026

Maxor National Pharmacy Services doing business as Gateway Health Partners (“we”, “us”, and “our”) values your privacy. This Privacy Policy (“**Policy**”) applies to the websites from which it is linked (the “**Sites**”) as well as the services (the “**Services**”) we provide via these Sites. The purpose of this Policy is to provide you with details regarding how we collect, use, disclose and maintain your personal information in accordance with applicable data protection laws.

## Personal Information We Collect

Depending on how you interact with us, we may collect or use information that identifies, relates to, describes, is capable of being associated with, or could reasonably be linked, directly or indirectly, with you or your household (“**Personal Information**”). The below chart describes the Personal Information we collect and our business or commercial purposes for collecting, using, and disclosing it.

| Category of Personal Information Collected | Types of Personal Information Collected  | Business or Commercial Purposes of Collection and Use  | Is Personal Information Sold or Shared? |
|--|--|--|---|
| <b>Identifiers</b>                         | Name (First and Last), Email Address, Phone Number, IP Address, Business Contact Information, Other information you provide to us. | Identification, providing our Services to you, including assisting with any inquiries for help as it relates to current prescriptions and registering for clinical messaging, legal & regulatory compliance. | Yes, shared as described below.         |
| <b>Sensitive Personal Information</b>      | Information about your health.   | Identification, providing our Services to you.   | Yes, shared as described below.         |
| <b>Commercial Information</b>              | Records of products purchased.   | Providing our Services to you, including assisting with any inquiries for help as it relates to current  | Yes, shared as described below.         |



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|--|---|--|---|
|  |   | prescriptions, legal & regulatory compliance.  |   |
| <b>Internet, computer, or other similar network activity</b> | User preferences and settings, user/unique ID, IP address, page views, device/session ID, browsing behavior and activity on our websites, timestamps. | Identification, providing and marketing our Services to you, enhancing our websites and your experience using them, legal & regulatory compliance. | Yes, shared as described below.         |

## Cookies

Like many websites, we use cookies to record your preferences, track your usage of the Sites, and improve the Sites. A browser cookie is a small piece of data that is stored on your device to help websites, including your personal information. Cookies are automatically placed on your computer when you access the Sites. Your browser or device may allow you to block or otherwise limit the use of cookies. Below are descriptions of the cookies we use.

- Session cookies are temporary cookies that are designed to help personalize your experience and only collect and store information while you are visiting the site. Once you leave the site, the cookies are deleted.
- Persistent cookies remain on your device after you have closed your web browser for a set amount of time or until you delete it.
- 3<sup>rd</sup> party analytics, such as Google Analytics, provide us with metrics and data about usage that allow us to evaluate and provide better services. For more information, see [Google's Privacy & Terms](#).
- Advertising cookies are used to help identify what a user may be interested in to provide personalized content.
- Pixel tags and clear GIFs may be used to allow us to track activity, obtain analytics and provide additional customization to users.

### *Browser Cookies*

Your browser may provide you with the option to refuse some or all browser cookies. You may also be able to remove cookies from your browser. For more information about how to manage browser cookies, please follow the instructions provided by your browser. Below are links to the cookie opt-out pages of common web browsers. If your web browser is not listed here, you should review your web browser terms to learn more about your cookie choices.

- [Google Chrome](#)



- [Apple Safari](#)
- [Mozilla Firefox](#)
- [Microsoft Internet Explorer/Edge](#)

## **How We Use Your Personal Information**

We use your Personal Information to provide the Services offered on these Sites and in connection with the operation, development, and improvement of our Sites and Services we offer. For example, we use your Personal Information:

- To authenticate and confirm the identity of users
- To provide user support, including technical assistance
- To communicate with you and respond to messages or requests
- To fulfill orders, process claims, and complete transactions
- To protect site security, protect against fraud, and detect unauthorized activity
- To customize content you see, personalize your experience, display available services, and provide instructions
- To understand how users navigate, use or access our website or services
- To develop web content and improve functionality
- In order to keep records of communications and transactions

## **Sharing of Your Personal Information**

We do not sell your Personal Information for monetary consideration or as that term is traditionally defined, but we may share your Personal Information, including your identifiers, sensitive Personal Information, commercial information, and internet, computer, or other similar network activity with the following categories of recipients:

- **Service Providers:** We may engage with selected third-party companies and individuals to perform certain services for or in support of our business functions or Services, including for customer service, cybersecurity services, marketing and communications, data analysis, and business, legal and financial advisors.
- **Subsidiaries and/or Affiliated Companies:** We may share Personal Information internally within our family of companies.
- **Business Transfers:** Should we or any of our subsidiaries or affiliated companies undergo any change in control, including by means of merger, acquisition, or purchase of substantially all of its assets, your Personal Information may be shared with the parties involved with such event, including with notice to you where appropriate.



- **Legal and Regulatory Authorities:** We may provide legal and regulatory authorities access to your Personal Information, including to respond to a subpoena or court order, judicial process, or regulatory inquiry; to defend against fraud, lawsuits, claims or other liabilities; to prevent physical harm or financial loss in connection with any suspected or actual illegal activity; or where we have a good faith belief that we are legally compelled to do so.

We do not knowingly sell or share the Personal Information of California residents under 18 years old.

### **Your Privacy Rights**

Depending upon where you live, certain laws may provide you rights with respect to your Personal Information, including the:

- a) Right to Notice.** You may have the right to be notified which categories of Personal Information are being collected and the purposes for which the Personal Information is being used, as outlined in this Policy.
- b) Right to Request Access to Specific Information and Data Portability Rights.** You may have the right to request that we disclose certain information about our collection and use of your Personal Information over the past 12 months. We may ask that you provide certain information to identify yourself so that we may compare it with our records in order to verify your request. You may request the following:
  - The categories of Personal Information we have collected about you.
  - The categories of sources for the Personal Information we have collected about you.
  - The specific pieces of Personal Information we have collected about you.
  - Our business or commercial purpose for collecting and/or selling your Personal Information.
  - The categories of third parties to whom we have sold or shared your Personal Information, if any, and the categories of Personal Information that we have shared with each third-party recipient.
- c) Right to Opt-Out of the Sale, Sharing or Processing of Personal Information.** You may have the right to opt-out of the sale, sharing and/or the processing of your Personal Information for the purposes of cross-context behavioral advertising or profiling by submitting a request to us. Please note, we do not sell Personal Information, including the Personal Information of any individuals under the age of 16.



- d) Right to Limit Use of Sensitive Personal Information.** You may have the right to request that we limit our use of any Sensitive Personal Information to those uses which are necessary to provide our services and/or products or for other business purposes as identified in the applicable data protection laws.
- e) Right to Delete.** You may have the right to request that we delete any Personal Information that we collect and retain from and/or about you, subject to certain exceptions. Once we receive and confirm your verifiable request, we will delete (and direct our service providers to delete) the relevant Personal Information from our records, unless an exception under the law applies.
- f) Right to Correct.** You may have the right to request that we correct any inaccurate Personal Information we maintain about you, taking into account the nature of the Personal Information and the purposes for which we are processing such Personal Information. We will use commercially reasonable efforts to correct such inaccurate Personal Information.
- g) Right to No Discrimination.** You will not receive any discriminatory treatment by us for the exercise of your privacy rights conferred by the applicable data protection laws.

### *Verifying Your Request*

Only you, or a person that you authorize to act on your behalf, may make a request related to your Personal Information. In the case of access and deletion, your request must be verifiable before we can fulfill such request. Verifying your request will require you to provide sufficient information for us to reasonably verify that you are the person about whom we collected Personal Information, or a person authorized to act on your behalf. We will only use the Personal Information you have provided in a verifiable request in order to verify your request. We cannot respond to your request or provide you with personal data if we cannot verify your identity or authority. Please note that we may charge a reasonable fee or refuse to act on a request if such request is excessive, repetitive or manifestly unfounded.

### **Exercising Your Privacy Rights**

In order to exercise any of your privacy rights, please contact us:  
By email at [privacy@Gatewayhealthpartners.com](mailto:privacy@Gatewayhealthpartners.com).

By postal mail at:  
Privacy Officer  
416 S. Tyler Street  
Amarillo, TX 79101



By toll-free number at 1 (800) 658-6146.

If you are sending us an email, please include a subject line specifying your email is a privacy rights request. We will disclose and deliver the required information free of charge within the time frame provided by the data protection law applicable to you and may extend our response time where permitted by law.

Any disclosures we provide will only cover the 12-month period preceding the verifiable request's receipt. For data portability requests, we will select a format to provide Personal Information that is readily useable and should allow you to transmit the information from one entity to another entity without hindrance.

### **Retention of Personal Information**

We will retain your Personal Information for as long as necessary to fulfill the purposes for which it was collected, including for the purposes of satisfying any legal, regulatory, accounting, or reporting requirements.

### **Security of Personal Information**

The security of all Personal Information provided to us is important and we maintain reasonable administrative, technical, and physical safeguards designed to protect Personal Information that we receive against accidental, unlawful, or unauthorized destruction, loss, alteration, access, disclosure or use.

### **Links to Other Websites**

We may provide links to other websites or resources provided by third parties. These links are provided for your convenience only. We have no control over the contents of those websites or resources and accept no responsibility for them or for any loss or damage that may arise from your use of them. If you decide to access any of the third-party links on the Sites, you do so entirely at your own risk and subject to the terms and conditions of those websites.

### **Children**

We do not knowingly collect Personal Information from children under the age of 13 through our Sites. If you are under 13, please do not give us any Personal Information. We encourage parents and legal guardians to monitor their children's internet usage and to help enforce our Policy by instructing their children never to provide us Personal Information. If you have reason to believe that a child under the age of 13 has provided Personal Information to us, please contact us, and we will endeavor to delete that Personal Information from our databases.



### **Changes to this Privacy Policy**

This Policy is effective as of the date stated at the top of this Policy. We may change this Policy from time to time. By accessing and using the Sites after we notify you of such changes, you are deemed to have accepted such changes. Please refer back to this Policy on a regular basis.

### **Contact Us**

If you have any questions about this Policy or our privacy practices, please contact us at [privacy@Gatewayhealthpartners.com](mailto:privacy@Gatewayhealthpartners.com) or write to us at the following address:

Privacy Officer  
416 S. Tyler Street  
Amarillo, TX 79101